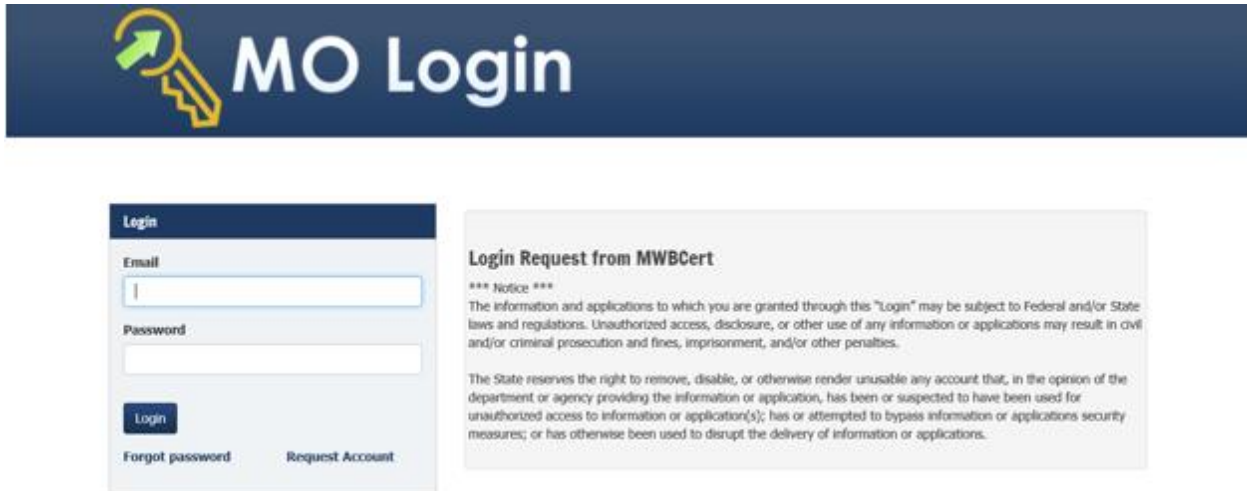


Instructions For Resetting Your Password

- 1) Click on the following link <https://apps1.mo.gov/mwbcert>
- 2) Click on the **Forgot password** link.



The image shows the MO Login page. At the top is a dark blue header with a yellow key icon and the text "MO Login". Below the header, on the left, is a login form with fields for "Email" and "Password", a "Login" button, and links for "Forgot password" and "Request Account". On the right is a "Login Request from MWBCert" section with a notice and a disclaimer.

MO Login

Login

Email

Password

Login

[Forgot password](#) [Request Account](#)

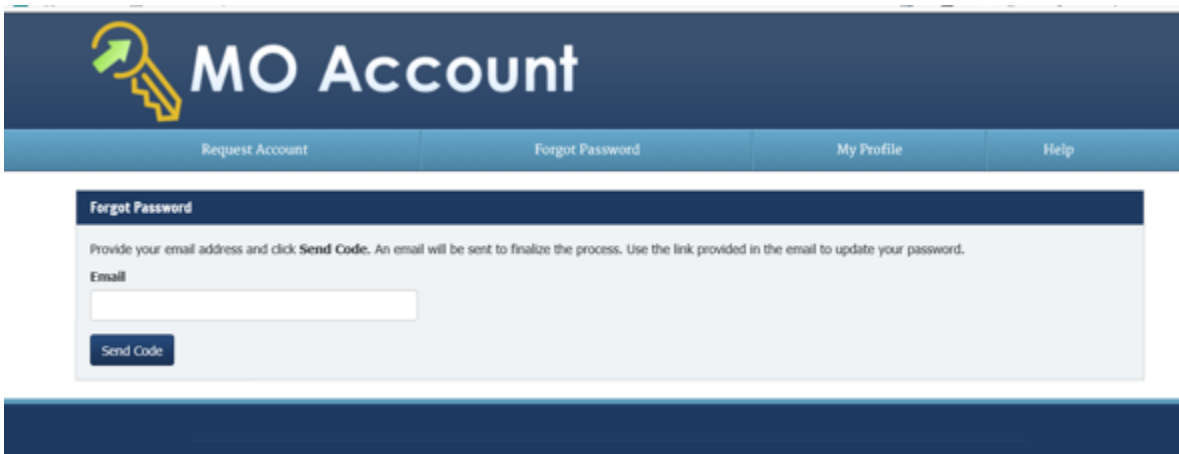
Login Request from MWBCert

*** Notice ***

The information and applications to which you are granted through this "Login" may be subject to Federal and/or State laws and regulations. Unauthorized access, disclosure, or other use of any information or applications may result in civil and/or criminal prosecution and fines, imprisonment, and/or other penalties.

The State reserves the right to remove, disable, or otherwise render unusable any account that, in the opinion of the department or agency providing the information or application, has been or suspected to have been used for unauthorized access to information or application(s); has or attempted to bypass information or applications security measures; or has otherwise been used to disrupt the delivery of information or applications.

- 3) Enter the email address that was used to establish the account to request a code and click the **send the code** button. A code, which is the temporary password for an hour, will be sent to the entered email address.



The image shows the MO Account page. At the top is a dark blue header with a yellow key icon and the text "MO Account". Below the header is a navigation bar with links: "Request Account", "Forgot Password", "My Profile", and "Help". Below the navigation bar is a "Forgot Password" form with a text box for "Email" and a "Send Code" button.

MO Account

[Request Account](#) [Forgot Password](#) [My Profile](#) [Help](#)

Forgot Password

Provide your email address and click **Send Code**. An email will be sent to finalize the process. Use the link provided in the email to update your password.

Email

Send Code

- 4) Follow the instructions provided in the email received with the code. You will have the option to **create a new password** and will need to re-enter the new password to confirm. Additional information on the acceptable password format can be found by clicking the **Show Help** button.
- 5) Once the new password has been accepted, log in with the new password by **clicking on** the following link <https://apps1.mo.gov/mwbcert>
- 6) The new password is **active for 60 days** from the day you create it. If you need to log into your account after the 60 days, you will need to create a new password, as a security measure, by following the previous steps listed above.

Instructions For Resetting Your Password

From: SelfRegistration@oa.mo.gov <SelfRegistration@oa.mo.gov>

Sent: Friday, July 21, 2023 9:09 AM

To: nrpenn@msn.com <nrpenn@msn.com>


Subject: State of Missouri Account Help

To change your account password for your State of Missouri user account please copy and paste the following link into your browser.

<https://apps1.mo.gov/MoAccount/UpdatePassword.aspx>

Use the confirmation code **45af8ac5f603**

This code expires in one hour.



MO Account

[Request Account](#)[Forgot Password](#)[My Profile](#)[Help](#)

Update Password

Provide the details below then select **Update Password** to change your password.

Email

Confirmation Code

Password

[Show Password Help](#)

Password Confirm

[Update Password](#)